# Online Access and Electronic Delivery Form

Your financial organization will provide you with the name of the website through which you will access your accounts.	
Financial Organization Name	

You may use this form to:

- Create a User ID and temporary password for online access
- Link additional accounts to an existing User ID
- Provide instructions to establish electronic delivery (e-delivery) of brokerage account communications
- Change delivery instructions for accounts linked to an existing User ID

### **STEP 1. ACCOUNT OWNER INFORMATION**

Primary Account Owner Name

### STEP 2. ON-LINE USER ID AND ELECTRONIC DELIVERY OF ACCOUNT COMMUNICATIONS

For your convenience, account communications will be delivered to you electronically. (Account communications are described in the Portal Access Terms and Conditions; Electronic Delivery Consent below.) You will be notified by e-mail when documents become available for you to retrieve online at our website. The URL for the website will be provided to you via email once your ID has been established.

To link this account to your existing ID, please provide the ID here

Electronic delivery is subject to the Terms and Conditions that apply to this Agreement. A valid email address must be provided for delivery of notification emails.

For online access, please provide this required information:

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Date of Birth ( <b>required</b> to establish a User ID)			
Online Access Phone Number and Country Code (required to establish One Time Passcode)			

Additional information about Electronic Delivery can be found in the Electronic Delivery Terms that accompany this Agreement. If you are requesting a new User ID, indicate your first and second choices below. User IDs must have a minimum of 7 and maximum of 15 characters (using only letters and numbers, no special characters accepted). If you do not select a User ID, we will attempt to create one for you. You may log online with your existing User ID and link this new account to your User ID.

User ID Desired (first choice)

User ID Desired (second choice)

If you do not request a User ID above, or if you change your delivery preferences, each Account Communication delivered via paper may be subject to a fee. At any time, if you would prefer to receive certain Account Communications via paper, please log in online upon receipt of your User ID and change your delivery preferences. Each Account Communication delivered via paper may be subject to a fee.



### STEP 3. LINK ACCOUNTS TO THE USER ID

Please list all accounts that should be linked to this User ID. For U.S. accounts, the Social Security number of the primary account holder must be affiliated, either as an account owner or participant, on the account numbers provided below. If the primary account holder above is not an owner on all accounts listed below, each account owner must sign in Signatures.

You must read and agree to the Electronic Delivery Agreement in Investor Terms and Conditions and sign in Signatures.

If you are linking more than five accounts, please attach additional account information.

	ACCOUNT ACCESS ONLY	ELECTRONIC DELIVERY
	Link to Primary Account	Proxy and Shareholder Communications
Primary Account Number		
Account Number		
Account Number		
Account Number		
Account Number		

### **STEP 4. INVESTOR TERMS AND CONDITIONS**

### Portal Access Terms and Conditions: Electronic Delivery Consent.

"Your Account" means the account(s) identified in Step 3: Link Accounts to User ID.

"Website" or "Investor Portal" means the investor portal or portals, maintained by Pershing, and/or your Financial Organization, that enables you to access information and perform other activities with respect to Your Account, whether such investor portal is accessed through an internet website, a mobile application that we maintain, or a third-party mobile application that we authorize.

"Account Communications" means all documents, communications and information related to Your Account including, but not limited to, account statements, trade confirmations, prospectuses, quarterly, semi-annual or annual shareholder reports, proxy statements, tax forms, and other legal and regulatory notices, disclosures and documents.

You acknowledge and agree that you have ready access to and use electronic communications.

Portal Access Terms and Conditions. You expressly agree and acknowledge that your use and any Authorized Users' use of the Portal is subject to the terms and conditions of use posted on the Portal or otherwise made available to you including, without limitation, any disclaimers of warranties and other notices. Such terms and conditions may be amended from time to time. Continued use of the Portal by you or any of your Authorized Users constitutes acceptance of the then-current terms and conditions. We will provide a user ID and password for accessing the Portal. In order to maintain Your Account, you are required to confirm your user ID and password and confirm that you are able to access the Portal. You agree that you are solely responsible for: safeguarding and keeping confidential the password and user IDs that you and your Authorized Users use to access the Portal and any information that is retrieved from the Portal. You agree that you and your Authorized Users will only access the Portal from devices with industry standard anti-virus/anti-malware protection. You accept responsibility for all activities that occur under such user ID(s) or password(s). You understand and agree that access to the internet and a valid email address is required to open Your Account and to access it through the Portal, and that you are responsible for notifying us of any change to your email address, which you can do through the Portal. You understand that we may also require a method of two-factor authentication for access to the Portal, such as a mobile telephone or other device capable of receiving SMS messages or a device capable of running a multifactor authentication application. You agree to immediately notify your Financial Organization if: (i) Your passwords or user IDs are lost or stolen, or (ii) You become aware of any unauthorized use of the passwords, user IDs, or access to Your Accounts that may be related to your use of the Portal. Pershing is not liable for any loss or damage arising from any activity that occurs via the use of your password and/or user ID.

Use of this online service is at your sole risk. The Portal is provided on an "as is," "as available" basis and without warranties including, without limitation, those of merchantability, fitness for a particular purpose or non-infringement, other than those warranties which are implied by and incapable of exclusion, restriction, or modification under the laws applicable to this Portal service. No BNY Affiliate, nor their respective members, officers, partners, directors, employees, representatives, agents, contractors, information providers or services, warrants timeliness, sequence, accuracy, completeness, reliability, or content of electronic information or that Portal service will be uninterrupted or error free. You agree that Pershing or your Financial Organization may send notices related to online activity in Your Account to the email address(es) that we have on record for electronic delivery purposes.

### Consent to Electronic Services and Delivery.

You agree to conduct business with respect to Your Account electronically. You consent to the use of electronic signatures in

connection with all matters relating to Your Account and agree that your use of an electronic signature to sign any document or agreement relating to Your Account legally binds you in the same manner as if you had manually signed such document. You consent to the electronic delivery of all Account Communications, and you agree that this consent may be relied upon by any issuer or other third party from whom we receive Account Communications on your behalf or on behalf of whom we transmit Account Communications to you. Account Communications will be delivered to you through the Portal. We will send you an email notification or other digital notification when an Account Communication is available to be accessed on the Portal. The email or digital notification will provide you with a link to or instructions for accessing the Account Communication on the Portal. Any email notification will be sent to the email address(es) that we have on record for electronic delivery purposes. While Account Communications will be delivered through the Portal, we may also deliver Account Communications to you through any other form or manner of electronic communications permitted under applicable law, including through email and text messages, by providing a hyperlink to Communications in this Agreement, or by providing written or electronic notice that includes a hyperlink to or URL or website address for a website where the Communications can be viewed or uploaded. You acknowledge that the Account Communications to be delivered electronically will contain your personal financial information, and you consent to the delivery of such information by electronic means.

Account Communications will be made available in portable document format (PDF) or HyperText Markup Language (HTML) or other compatible formats. You affirm that you have installed a recent version of Adobe Acrobat Reader or other software application that enables you to view and print your Account Communications. You may print or save a copy of any of the Account Communications at any time. Tax-related Account

Communications will be available on the Portal for at least six (6) years from the date they were made available. In the event of an electronic delivery notification failure as defined by us, we may discontinue electronic delivery and mail Your Account Communications in paper form until we determine that it is appropriate to resume electronic delivery of Account Communications. If you lose access to the Portal, you should contact your Financial Organization to have your access reinstated. You agree that electronic delivery of an Account Communication is deemed accepted, regardless of whether you access or view a particular Account Communication. You acknowledge that any Authorized Users for Your Account are able to make changes to the electronic delivery settings for Your Account, and you agree to accept responsibility for such changes.

You may request a paper copy of any Account Communication through the mail by contacting your Financial Organization, which may charge you a fee for the delivery of such Account Communication to you. Notwithstanding your consent to electronic delivery of all Account Communications, we may, in our discretion, deliver any Account Communications to you through the mail, including by mailing you a document that includes a website or URL address for a Communication. We will also deliver Account Communications to you through the mail to the extent required by Applicable Law (which includes certain tax documents).

Revocation of Consent. Your consent to electronic delivery under this Agreement is effective until revoked by you. You may revoke your consent to electronic delivery and receive paper Account Communications by contacting your Financial Organization, who will receive such notice on behalf of us. Any revocation of consent to electronic delivery must be explicit, and any request to provide a paper copy of one or more Account Communications will not constitute a revocation of consent to electronic delivery.

# Each account owner must sign this form. By signing below you represent that you have read and understand the Investor Terms and Conditions. Account Owner's Signature Print Name Date Account Owner's Signature Print Name Date Account Owner's Signature Account Owner's Signature Date Signature Account Owner's Signature Print Name Date

## User ID and Electronic Delivery Request Account Number

Account Owner's Signature			
Print Name	Date		
Signature			
X			